

DISPENSER & CASSETTE SERVICE REQUEST
Fujitsu F-100, De La Rue SDD 1700, MCDM, TCDM, Hyosung / Tranax

TERM AND CONDITIONS
(Please read before proceeding!)

1. The customer will be responsible for proper packaging of the dispenser and/or cassette. Chandler Total Technologies, inc. will not be held responsible for parts damaged during shipping to CTTI. Shipping insurance is highly recommended.
2. Chandler Total Technologies, inc. will not accept a part sent freight collect.
3. If the total cost to repair the dispenser is expected to be \$300.00 or less, Chandler Total Technologies, inc. will repair and ship the dispenser within 15 business days. The customer will be charged for the cost to repair plus the return shipping charges. If the total cost to repair is expected to be more than \$300.00, Chandler Total Technologies, inc. will call the customer with a repair estimate. CTTI will not be able to start the repair until the customer has approved the estimate. After receiving the approval, Chandler Total Technologies, inc. will repair and ship the dispenser within 15 business days.
4. The ownership of the dispenser and/or cassette will remain with the customer even while the part is in-house at Chandler Total Technologies, inc.
5. Do not use packing peanuts unless the part is placed in a sealed bag.
6. Rodent contaminated parts are handled on a per part basis, and Chandler Total Technologies, inc. reserves the right to withhold service on any part contaminated by rodents.
7. Any dispenser or cassette repaired by Chandler Total Technologies, inc. will carry a 90-day parts warranty.

By signing below, you agree to the terms and conditions of this agreement:

X _____
Authorized Signature Print Name _____ Date _____ PO # _____

Customer / Company Name

Customer/Company Address

Phone Number Fax Number E-Mail Address

Return Shipping Address

Repair Type: () Dispenser () Cassette Return Address: _____

() Fujitsu () SDD () MCDM () TCDM _____

() Hyosung / Tranax () Other: _____

Serial Number(s)

<p>UPS Account # (if applicable): _____</p> <p>Return UPS Shipping Preference:</p> <p>() Ground () 3-Day () 2nd Day () Standard Overnight () Priority Overnight () Other (please specify): _____</p> <p>If no selection above, CTTI will ship via UPS Ground by default.</p> <p><i>*** Note: CTTI insures all parts at a replacement value as a standard practice. Please specify if you do not want to accrue any insurance charges. Chandler Total Technologies, inc. will not be held liable for any lost or damaged packages if no insurance is placed on a package at the time of shipment</i></p>
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