

BOARD & MISC PART SERVICE REQUEST
SC / TD / is800 / is1000 / is2000 / 3000 Series / Triton / Hyosung / Tranax

TERMS AND CONDITIONS
(Please read before proceeding!)

1. The customer will be responsible for proper packaging of the part. Chandler Total Technologies, inc. will not be held responsible for parts damaged during shipping to CTTI. Shipping insurance is highly recommended.
2. Chandler Total Technologies, inc. will not accept a part sent freight collect.
3. Chandler Total Technologies, inc. will complete repairs and/or software injection and ship the part within 15 business days. The customer will be charged for the cost of the repair and/or software injection plus the return shipping charges unless customer supplies a UPS shipping account number.
4. The ownership of the part will remain with the customer even while the part is in-house at Chandler Total Technologies, inc.
5. Do not use packing peanuts unless the part is placed in a sealed bag.
6. Rodent contaminated parts are handled on a per part basis, and Chandler Total Technologies, inc. reserves the right to withhold service on any part contaminated by rodents.
7. Chandler Total Technologies, inc. offers no warranty on all boards injected with software only.

By signing below, you agree to the terms and conditions of this agreement:

X _____
Authorized Signature Print Name _____ Date _____ PO # _____

Customer / Company Name

Customer/Company Address

Phone Number Fax Number E-Mail Address

Return Shipping Address

Part Description

Requested Service(s)

Serial Number(s)

UPS Account # (if applicable): _____

Return UPS Shipping Preference:

Ground 3-Day 2nd Day Standard Overnight Priority Overnight

Other (please specify): _____

If no selection above, CTTI will ship via UPS Ground by default.

**** Note: CTTI insures all parts at a replacement value as a standard practice. Please specify if you do not want to accrue any insurance charges. Chandler Total Technologies, inc. will not be held liable for any lost or damaged packages if no insurance is placed on a package at the time of shipment*